

# EHMA 2024

Shaping and managing  
innovative health ecosystems

## General strategy for improving digital skills of the Italian health workforce

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#EHMA2024

# We are going digital!

## What about the health workforce skills?

Italy, co-funded by the EU (NRRP, ESIF), is investing more than **5 billion euros** in the digitalisation of the NHS → EHR, telemedicine, new technologies and information systems.



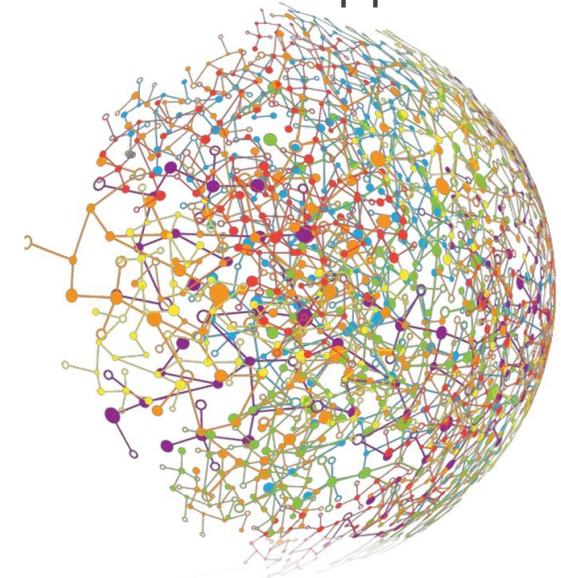
Italy (60 million inhabitants) has more than **1.2 million registered health professionals** distributed in 30 health professions, working as employees and/or self-employed, in public and/or private sector.

For each registered health professionals is mandatory to gather **150 credits every 3 years** within the National CPD system.



# Digital health upskilling

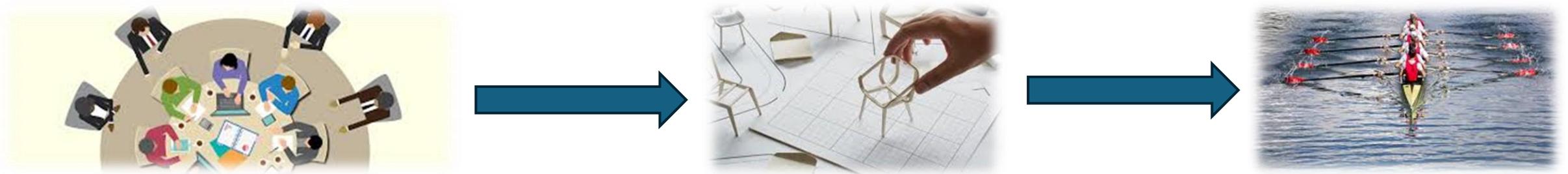
- **November 2022:** EU **DG REFORM** funded the Technical Support Instrument (**TSI**) **DIGITAL SKILLS TO INCREASE QUALITY AND RESILIENCE OF THE HEALTH SYSTEM IN ITALY** – REFORM/SC2022/047 → **TSI DIGITAL SKILLS**
- **November 2022 → February 2024:** Ministry of Health, Department of Digital Transformation, ProMIS, AgeNAS with the collaboration of the Italian Regions and the technical support of Deloitte Consulting worked on:
  1. Digital skills situation analysis
  2. EHR Communication and Training Operational Guidelines
  3. **Digital Skills Upskilling Strategy**
  4. Action Plan



# We have a strategic plan! Its called doing things

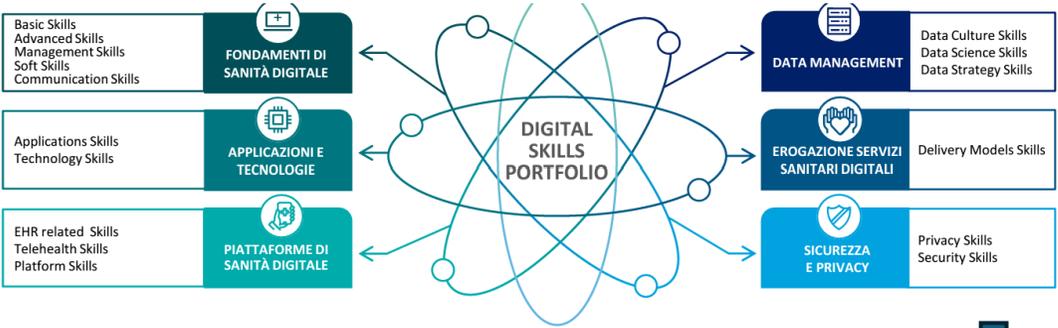
## Digital Upskilling Lifecycle Model

- **Strategic Digital Skill Development Governance:** Effective governance structures ensure alignment with national and regional digital education objectives for sustainable skill enhancement.
- **Tailored Training Design Importance:** Customized training designs facilitate targeted skill development, essential for quality health system digitalization at regional levels.
- **Planning for Skill Execution Success:** Thorough planning guarantees smooth execution of digital skill programs, vital for achieving continuous competence enhancement in healthcare settings.



# National strategy and individual targets

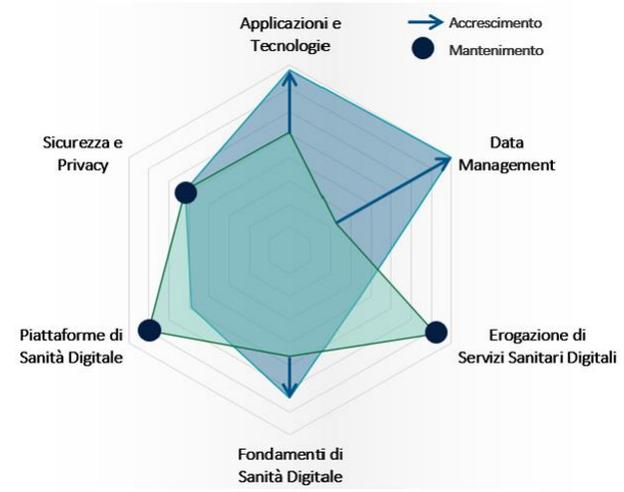
## National portfolio



## Digital Personas



## Individual targets



# It's time to act!

The Digital Skills Strategy will establish a **Digital Education Programme** embedded into the already existing compulsory national CPD programme (**ECM** in Italian)



On 30<sup>th</sup> May a Regional Partnership on Digital Skills Upskilling has been launched with the aim to

- **Pilot** the Digital Education Programme,
- **Evaluate** the pilot results,
- **Improve** and **implement** the strategy.



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# Thank you!

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