

## EHMA 2024

Shaping and managing innovative health ecosystems

Factors Influencing the Experience of

**Empowerment and Client-Centeredness in** 

Flemish (Proxy) Budget Holders

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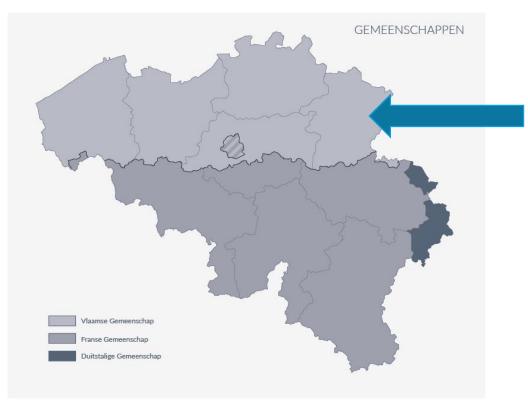
#EHMA2024



#### **Context: Flanders**



Retrieved from: https://european-union.europa.eu/principles-countries-history/eu-countries/belgium\_nl



Retrieved from: https://www.belgium.be/nl/over\_belgie/overheid/gemeenschappen



## Financing of disability care and support (Pattyn et al. 2021, Health Policy)

Demand-side, budget holders











### Conceptual framework (Pattyn et al. 2023, The Patient)

#### Empowerment - PE scale (Pattyn et al. 2024, Disability and Rehabilitation)

- Meaning + Competence
- Impact + Self-determination

#### **Contextual factors**

- Financial climate
- Rules and regulations
- Access to information

#### Client-centred care -

CCCQ (Pattyn et al. 2024, Disability and **Rehabilitation**)

- Conduct by caregiver
- Autonomy

#### **Personal factors**

- Respondent type
- Disability type
- Knowledge of the sector
- Financial resources



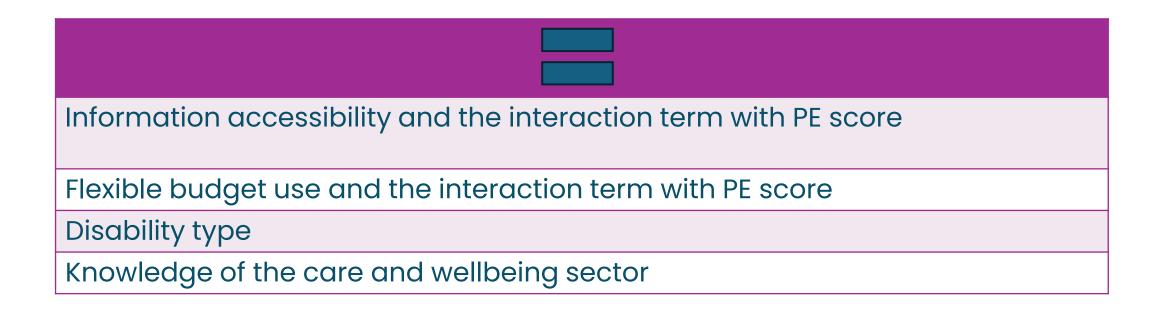
### Method: survey research

- Recruitment:
  - Convenience sampling
  - Multiple recruitment sources
- Respondents:
  - 224 (proxy) budget holders
- Analysis:
  - Factor analysis
  - Hierarchical linear regression analysis





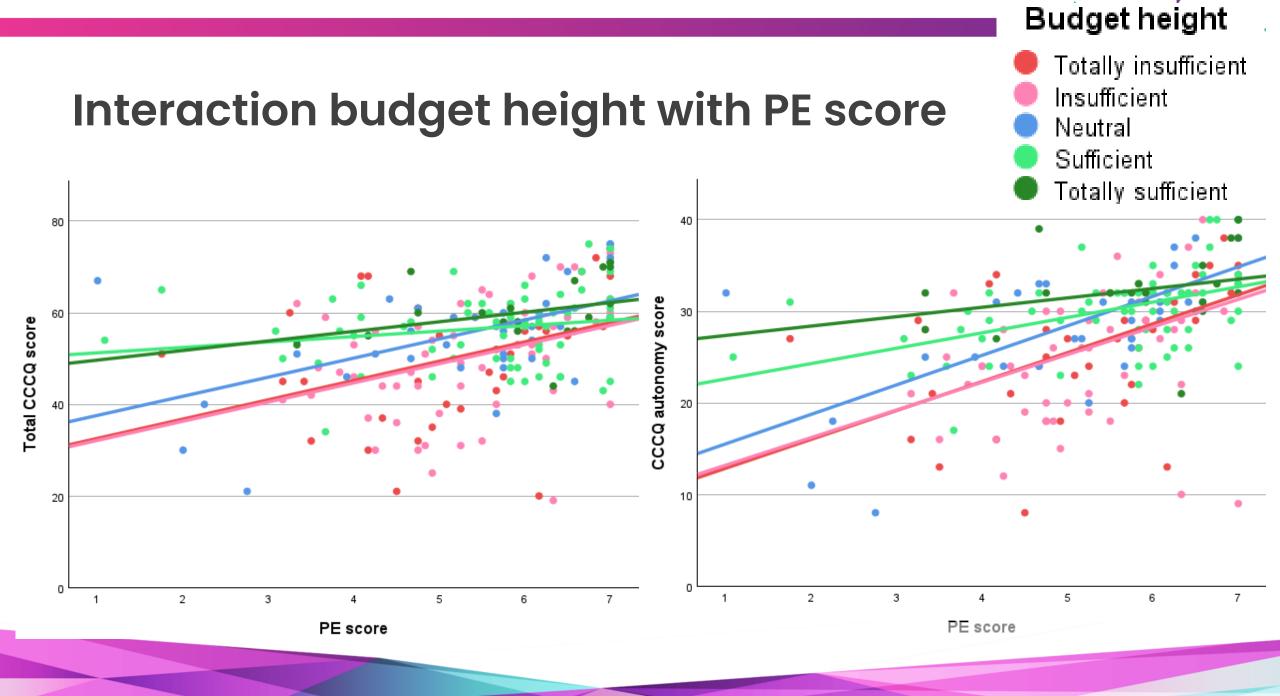
#### Results: no association with all CCCQ scores





### Results: differences in CCCQ scores

Total CCCQ score	Financial status	Search for a suitable caregiver Respondent type
CCCQ conduct by caregiver scores	Financial status Respondent type	Search for a suitable caregiver
CCCQ autonomy score	Search for a suitable caregiver	Respondent type Financial status

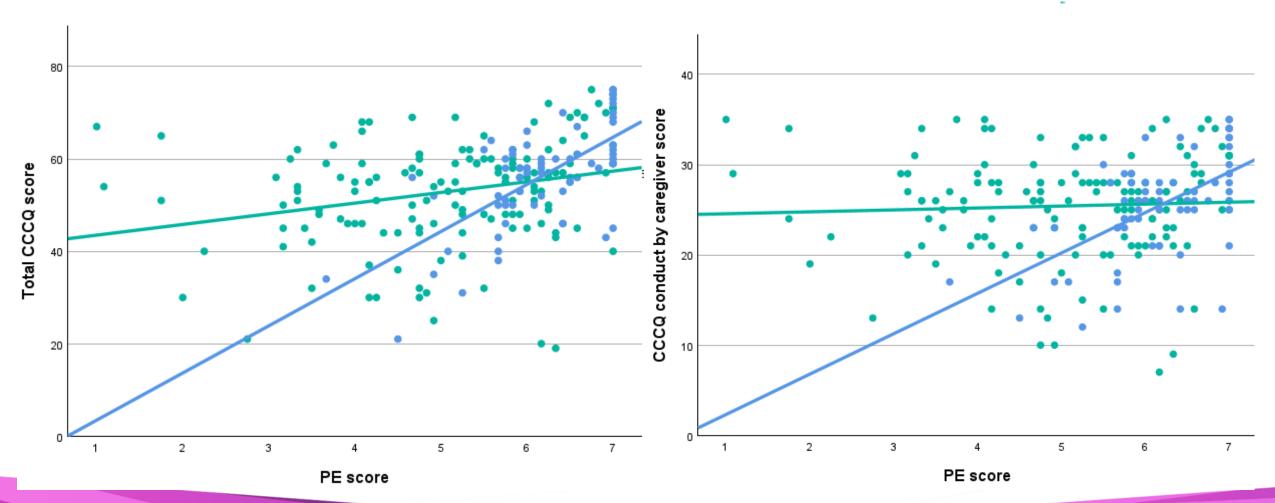


#### PB administrator

Delegator

Self-manager

### Interaction PB administrator with PE score





#### **Conclusion: recommendations**

- Provision of budgets that sufficiently cover all care needs
- Involvement of the budget holder in PB management and use
- Clear information about the cash-for-care system

Future research: associations with other contextual factors





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# Thank you! Time for



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