EHMA 2024

Shaping and managing innovative health ecosystems

Impact of Telenursing on home care in Italy, by 2026

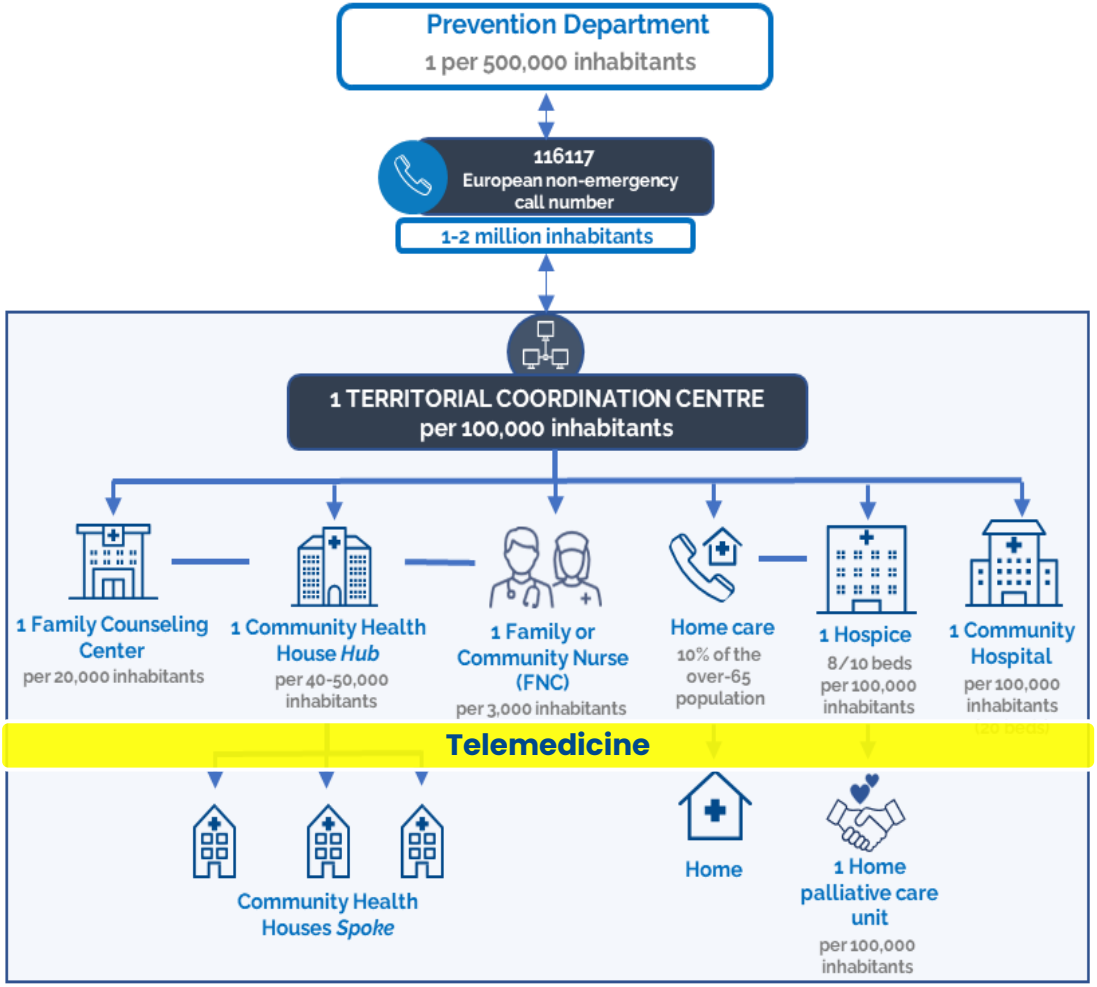
Elettra Carini, National Agency for Regional Health Services (AGENAS)

5 - 7 June 2024 - Bucharest, Romania

Politehnica University of Bucharest, Bucharest, Romania

#EHMA2024

Primary care reform



The EU-funded National Recovery and Resilience Plan (NRRP) promotes an ambitious reform agenda. Mission 6 "health" of the NRRP includes one reform about the:

"Definition of a new organisational model of the Territorial Healthcare network" ratified by **Ministerial Decree No. 77** of 23 May 2022.

The reform redesigns territorial healthcare introducing new **proactive care models** to enhance public health and **digital innovation**.

Main funding:

- Telemedicine 1,5 billion €
- Home care 2.72 billion €

Telemedicine

€ 1,5 billion NRRP investment

National Telemedicine Platform
€ 250 million

Functionalities tested on 30th November 2023:

- Governance and validation of solutions
- Clinical workflow
- Terminology encoding and standards
- Outcome evaluation

Full operation of NTP is linked to the publication of the Ministerial Decree on Telemedicine and to the implementation of the interoperability layer with eHealth Record (FSE) and the Health Data System (EDS).

L. 28 March 2022 n. 25 – Appoint AGENAS as the National Agency for Digital Health

Ministerial Decree on Telemedicine–PNT

Interoperability PNT–Regional Telemedicine Infrastructure by 30 June 2024

Telemedicine Services
€ 750 million

Regional Telemedicine Infrastructure (software) to be acquired through the tender led by Lombardy Region:

- Televisit
- Teleconsultation
- Teleassistance
- Telemonitoring for diabetes, neurology, respiratory disease, cardiology and oncology.

Awarded 8th May 2024

Workstations and logistics (hardware), to be acquired through the tender led by Puglia Region.

Contracting within 30th June 2024

Decree 21 September 2022 – Functional requirements and standards of service of telemedicine services

Decree 30 September 2022 – Minimum services purchase and guidelines adoption for telemedicine services

Decree 28 September 2023 - Resources allocation

Finanziato dall'Unione europea NextGenerationEU
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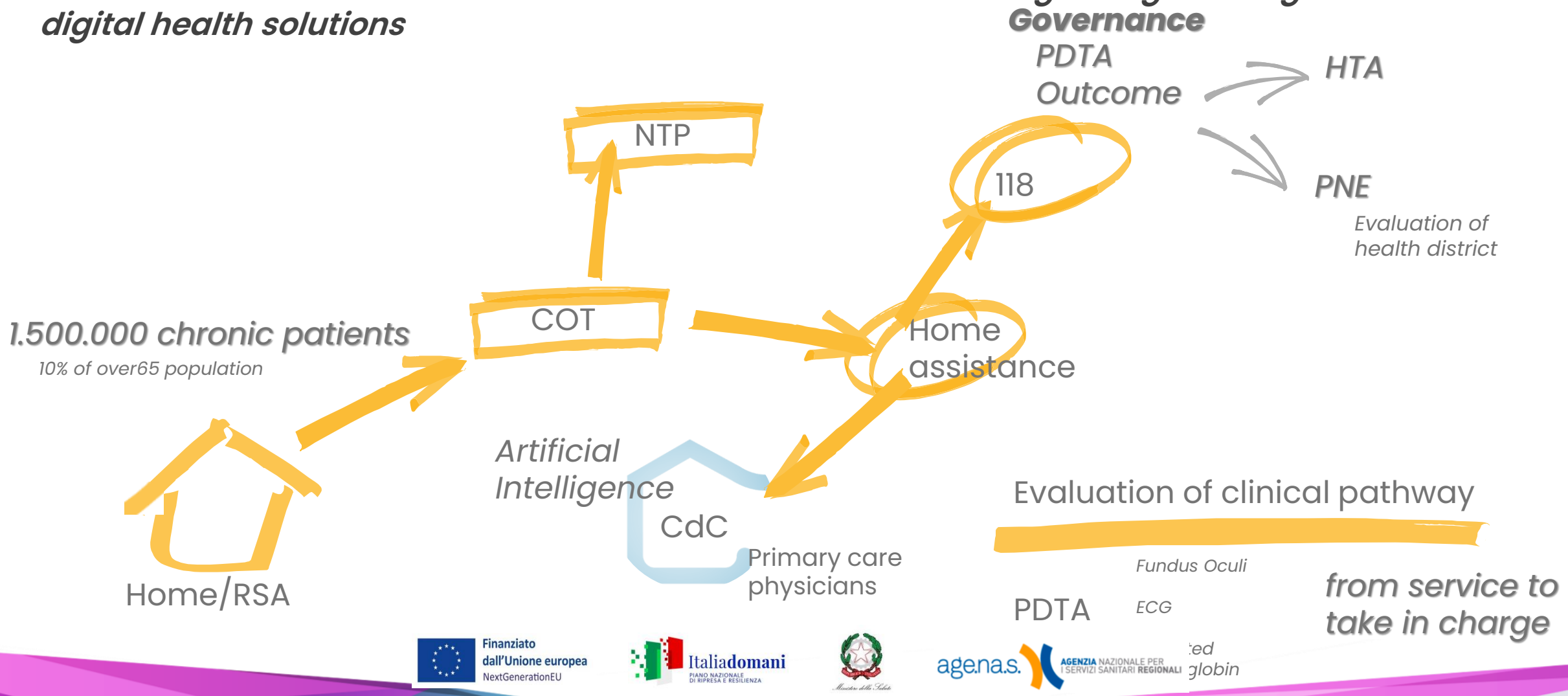
Telenursing

Telemedicine service that delivers nursing care (e.g. health monitoring, assessment, promotion, prevention, and education) directly to the patient's home, through digital health tools.

- To improve proactive, personalized, and proximity care.
- Home as a privileged place of care, especially for people with chronic diseases.
- To diminish unnecessary hospital admissions.
- To bridge the gap in geographic access to healthcare services.
- To increase patient satisfaction, safety, and empowerment.
- By mid-2026, the NRRP goal is to reach at least 200.000 people with telemedicine services and to treat at home at least 10% of the over 65 (842,000 elderly people).

Telemedicine: monitoring chronicity

From a model based on services to a model based on taking charge through digital health solutions



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EHMA 2021

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innovative health ecosystems

Thank you

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